

# 2024 Business Plan Presentation

## Financial Services

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Gwinnett



# 2022 – 2023 YTD Recap

## Accomplishments

- AAA bond rating
- GEFA loan for biosolids dryer
- Implemented Zelle for jurors

## Challenges

- Inflation
- Procurement
- Staffing

# External Influences

- Community
- Real estate market
- State and Federal government
- Financial markets
- Standard setting organizations
- Vendors

# Notable Metrics/Trends

- \$611M formal contracts awarded
- \$330M grant funding
- Project RESET 2.0
- \$87M in financial assistance
  - Assisted 24,768 residents
  - Named “Top Performer” by US Treasury

# Identified Constraints & Opportunities

## Technology

- New Financial & Human Resources platform
- New Grants platform
- Tablets for appraisers

# Operational Decisions

- Short-term contracts for volatile commodities
- Utilize vendors for claims recovery
- Explore technology enhancements
- Hold financial staffing level
- Monitor economic factors



# 2024 Operational Budget Changes

## Decision Packages

### Tax Assessor's Office:

- 3 Appraiser positions \$230,704
- 1 Program Analyst position \$76,946
- 1 Administrative Support position \$49,076

# County Initiatives

- Operational Performance Assessment
- New Financial & Human Resources platform
- Facility Asset Management Plan



# Planning for the Future

- Align business practices and staffing
- Maximize efficiencies

# Total Budget

<b>Total Requested Budget</b>	<b>\$42,321,773</b>
<b>Decision Packages</b>	<b>\$356,726</b>